



Executive Expertise

Hee-Won Lim - Vice President & General Manager

- 26 years in the hotel industry including Omni Hotels & 19 years with Disney Resorts
- Leadership roles in Front Office, Rooms, Resident Manager, Food & Beverage, General Manager and Vice President
- Oversees the entire Pacific Palms and Industry Hills Golf Club Operation

Marshall Keyes - Director of Food & Beverage

- 22 years in the hospitality industry including experience with Interstate Hotels, Starwood's Sheraton brand, the Kor Hotel Group and Norwegian Cruise Lines
- Multiple leadership roles as a Director of Food & Beverage
- Oversees Pacific Palms' Red and Cima restaurants, banquet operations, kitchens, catering and conference services departments

Ray Leung - Executive Chef

- 21 years in the hotel industry including 3 years with Hilton Hawaiian Village, 7 years with Harrah's in San Diego, Nevada and St. Louis
- Leadership roles as a Chef and Executive Chef
- Oversees all Pacific Palms culinary operations including menu concept, development & design

Sergio Delva - Director of Rooms

- 19 years in the hotel industry including experience with The Biltmore Hotel, Hilton Hotels and Radisson Hotels
- Leadership roles in housekeeping, hotel services and rooms operations
- Oversees Pacific Palms front office, housekeeping, reservations operations

Dave Youpa – Director Of Golf

- 19 years in the golf industry, all with Industry Hills Golf Club
- PGA Member and Leadership roles as a Head Golf Professional and Director of Golf
- Beginning in 1996, oversees all golf operations of this National Golf Course Association voted "Best in the USA-2010" golf complex

Katrina Roski – Spa Director

- 2 years oversight of The Spa at Pacific Palms and all retail operations
- Oversees similar areas at Majestic Realty's Silverton Casino Lodge in Las Vegas

Mark Podolski - Director of Sales & Marketing

- 30 years in the hospitality industry including 17 years with Marriott & Ritz-Carlton, 5 years with Starwood's Sheraton and St. Regis brands, 2 years with Destination Hotels & Resorts (conference center opening), 3 years leading the Anaheim/Orange County Visitor & Convention Bureau
- Leadership roles in group, business & leisure room sales, catering, conference services, revenue management, marketing
- Oversees Pacific Palms room sales and marketing programs